Teladoc HEALTH

Enabling Enterprise Virtual Care

Presented to company
Month Day, 2021

Meeting the growing virtual care needs of consumers and healthcare professionals around the world
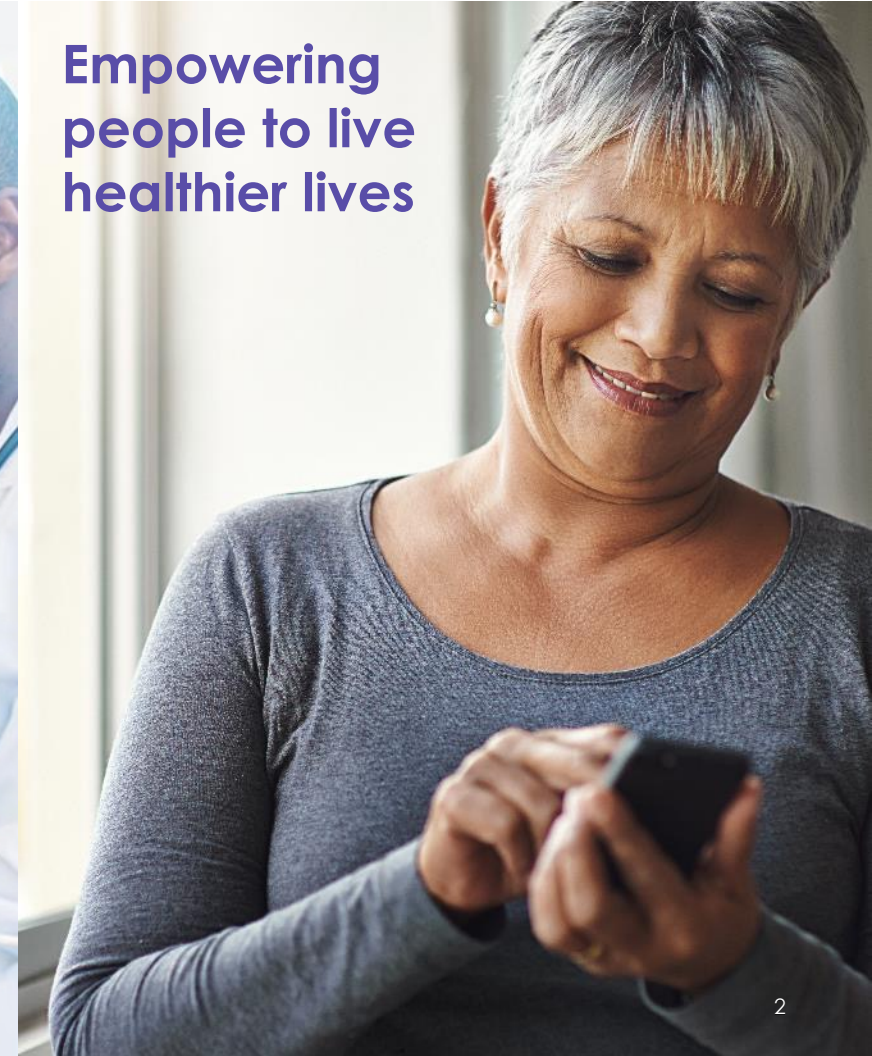

Delivering virtual care for consumers
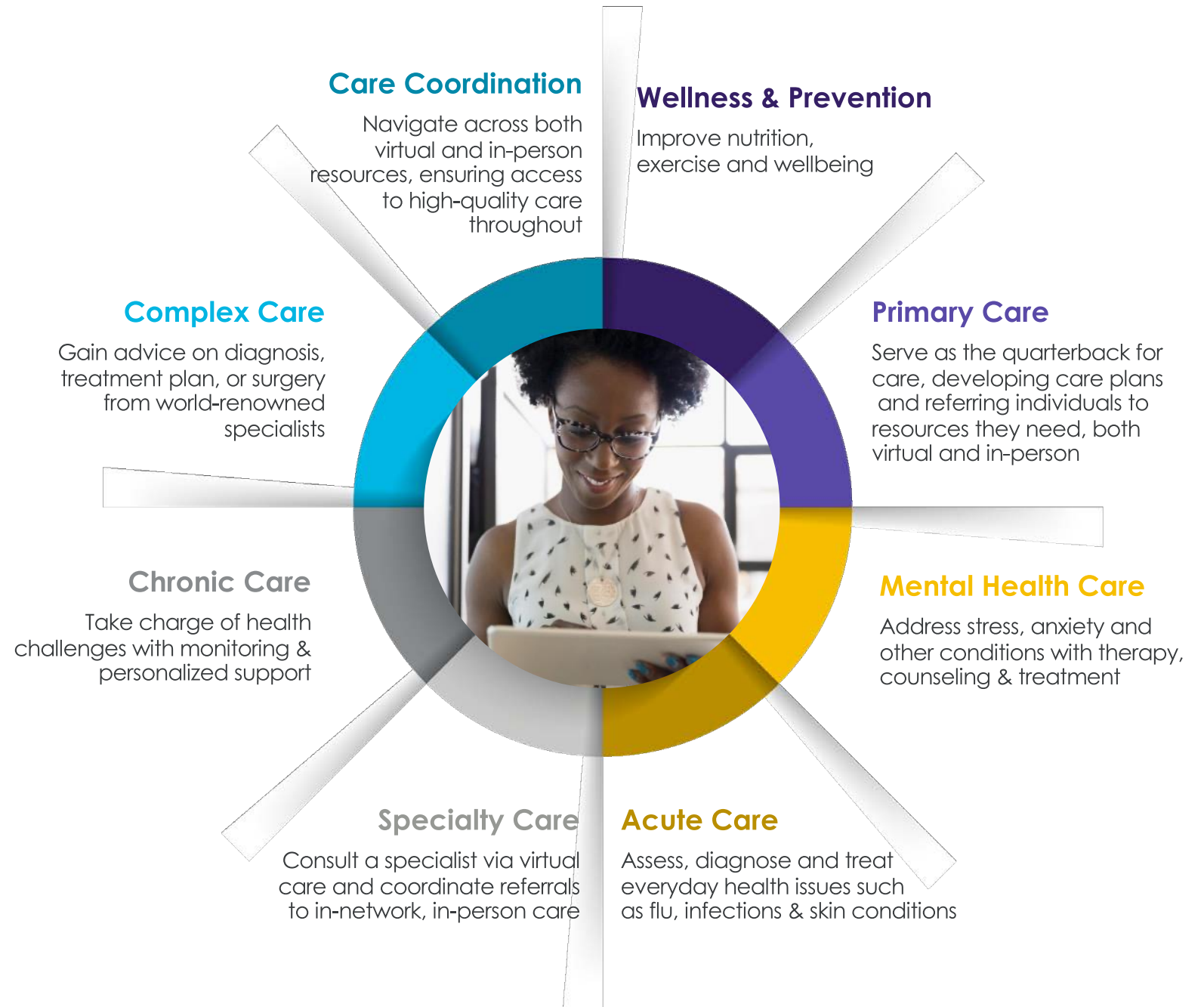

Enabling virtual care for providers

Empowering people to live healthier lives

2

Delivering whole-person care that spans every stage in a person's health journey

Care Coordination

Navigate across both virtual and in-person resources, ensuring access to high-quality care throughout

Wellness & Prevention

Improve nutrition, exercise and wellbeing

Complex Care

Gain advice on diagnosis, treatment plan, or surgery from world-renowned specialists

Primary Care

Serve as the quarterback for care, developing care plans and referring individuals to resources they need, both virtual and in-person

Chronic Care

Take charge of health challenges with monitoring & personalized support

Mental Health Care

Address stress, anxiety and other conditions with therapy, counseling & treatment

Specialty Care

Consult a specialist via virtual care and coordinate referrals to in-network, in-person care

Acute Care

Assess, diagnose and treat everyday health issues such as flu, infections & skin conditions

A new standard in global healthcare delivery, access and experience

Consumer health expertise

Whole person care

Full range of health support
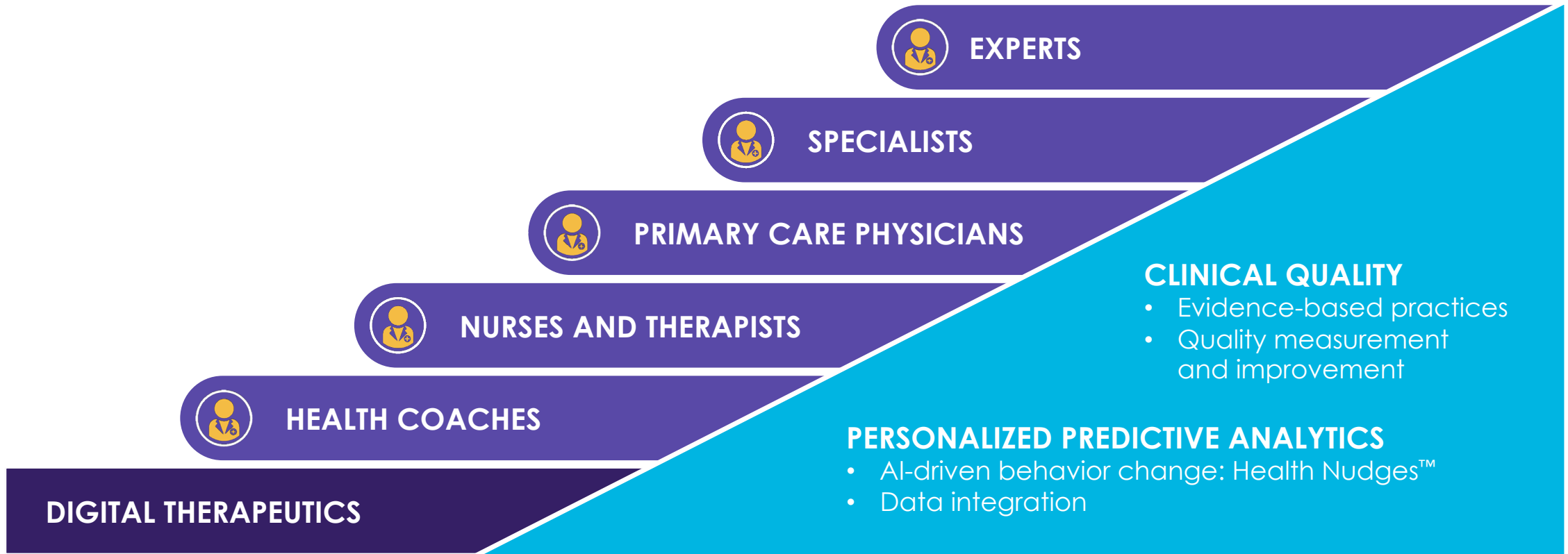
Clinical quality

Unmatched scale

Teladoc
HEALTH

Delivering the right care at the right time

High-quality health support accessible anytime, anywhere

EXPERTS

SPECIALISTS

PRIMARY CARE PHYSICIANS

NURSES AND THERAPISTS

HEALTH COACHES

DIGITAL THERAPEUTICS

CLINICAL QUALITY
- Evidence-based practices
- Quality measurement and improvement

PERSONALIZED PREDICTIVE ANALYTICS
- AI-driven behavior change: Health Nudges™
- Data integration

Teladoc HEALTH

Redefining care – from the hospital to the home

Covering a full range of acuity across sites of care
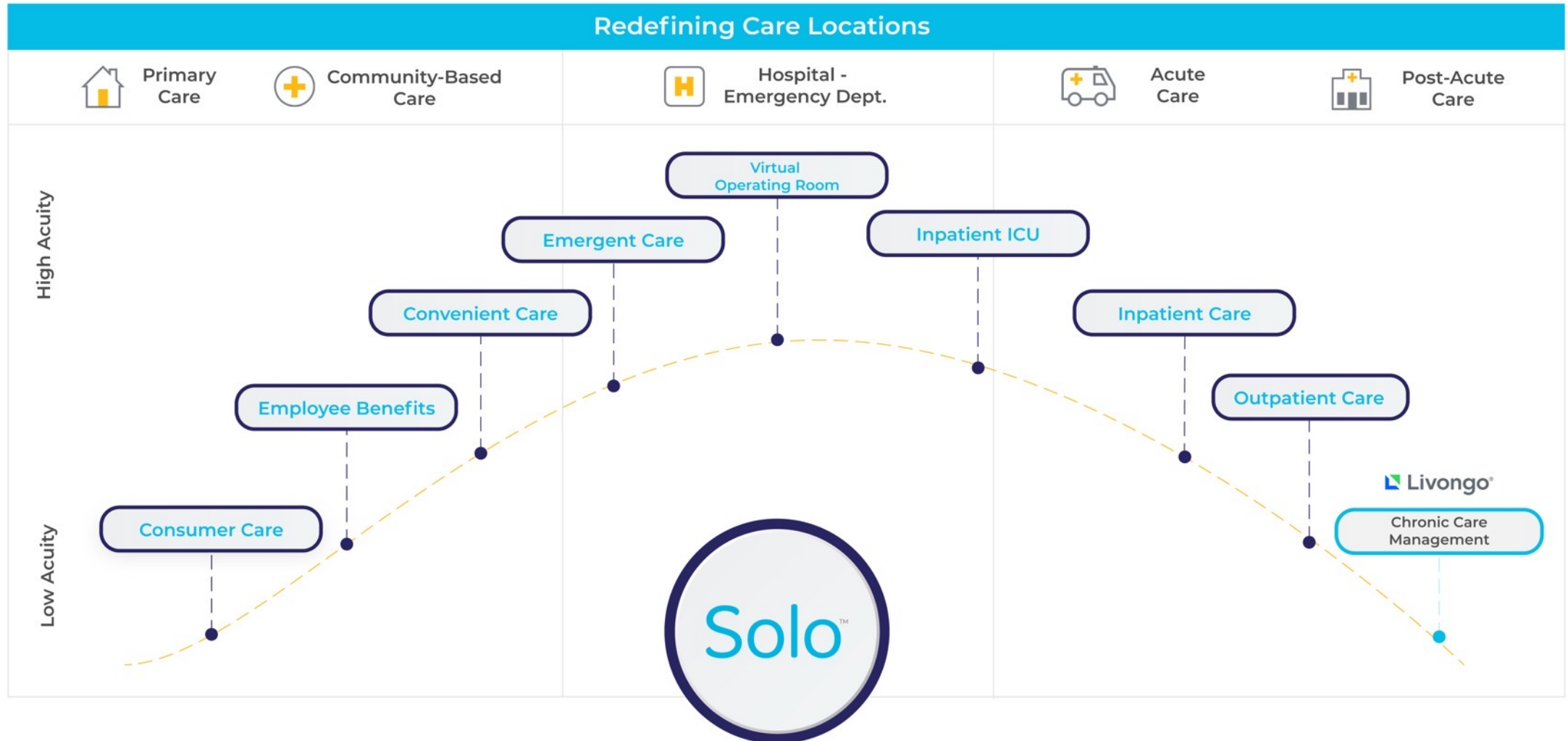
Consumer journey

Brenda's health journey begins at the virtual front door

The trusted partner to deliver whole person virtual care

Brenda develops COVID-19 symptoms

She visits her health system website for an on-demand, virtual visit

She completes the intake process documenting symptoms and demographics

Brenda has a virtual visit and is directed to visit her local clinic to get tested

She receives visit info including an after-visit survey (AVS), receipt, and educational materials

Remote physician coordinates care

Brenda is admitted to the ICU

Tech begins ED intake process

Brenda begins experiencing shortness of breath and enters the ED

Brenda remains connected virtually with friends & family

Her symptoms stabilize and she is moved to the medical surgery unit

On day 10, Brenda is ready for discharge

She is scheduled for a virtual check-in 24 hours post discharge

Clinician continues to monitor Brenda at home with real-time data & engagement tools

Brenda receives a text notification reminder and link for her check-in

7 days post discharge, Brenda has a virtual follow-up with PCP

Brenda is discharged from the hospital to be monitored at home

Recognized as the world leader in whole-person care

+52M

U.S. paid access members
as of Q2 2021

+715K

members enrolled in chronic
care programs as of Q2 2021

+10M

virtual visits
delivered in 2020

+2M

platform-enabled
sessions in 2020

Entrusted to serve more than 12,000 clients worldwide

Global employers

Making high-quality healthcare available to employees worldwide

Health plans

Expanding access to care and improving health outcomes

Global insurers

Offering protection and peace of mind for policy holders

Hospitals and health systems

Delivering convenient and secure virtual care at unmatched quality and scale

Teladoc HEALTH

Trusted by the world's leading healthcare organizations

Guided by shared values

We are passionate about **taking care of people**

We are committed to **unsurpassed quality**

We **keep our promises**

We lead with **integrity**, **accountability** and **transparency**

We stand up for **what's right**

We strive to **create value**

We **respect** each other and value **succeeding together**

Teladoc
HEALTH

Creating Value for All Stakeholders

- Empowering **consumers** with a single access point for whole person care regardless of clinical situation, driving better health outcomes, lower costs and consumer experience

- Reducing costs for **health plans and employers** with the broadest portfolio of integrated, data-driven virtual care solutions

- Enabling **care providers** to achieve system-wide virtualization of high-quality care

Teladoc HEALTH

Rated #1 for Virtual Care Platform & Highest Telehealth Satisfaction

Recognized as Best in KLAS for Virtual Care Platforms in the "2020 Best in KLAS: Software & Service" report for the third year running.

Highlights from the report:

✓ Rated as top performer for customers getting their money's worth and achieving desired outcomes

✓ Highest rated vendor for proactive service and day-to-day support

✓ Highest rated vendor for clinician and patient experience

"We are working with Teladoc Health to use our EMR with the remote visits and the experience for clinicians has been great."

"The Teladoc Health tool is very easy for staff members to utilize and engage with."

KLAS CATEGORY LEADER
VIRTUAL CARE PLATFORMS
2018

BEST IN KLAS
VIRTUAL CARE PLATFORMS
2019

BEST IN KLAS
VIRTUAL CARE PLATFORMS
2020

Teladoc HEALTH

Delivering greater **convenience**, **outcomes**, and **value**

Virtual care helps drive population health and value-based care

Provider Satisfaction
Improve
quality of care
convenience
participation
recruitment
retention

Better Outcomes
Increase
treatment rates
speed to diagnosis
care coordination

Quadruple Aim Goals

Patient Experience
Reduce
time to appointments
wait times
travel times
outmigration
transfers

Lower Cost
Decrease
total cost of care
readmission penalties
cost of episodes
bundles of care

Virtual care is essential to high-quality healthcare

Market forces and COVID-19 have accelerated adoption

Consumers

Clinicians

Costs

Expectations

Pressures

Inflation

Utilization and demand for digital health are on the rise.[3]

There is an estimated shortfall of 4.3 million clinicians worldwide.[2]

Globally, health spending is projected to be $15 trillion by 2050.[1]
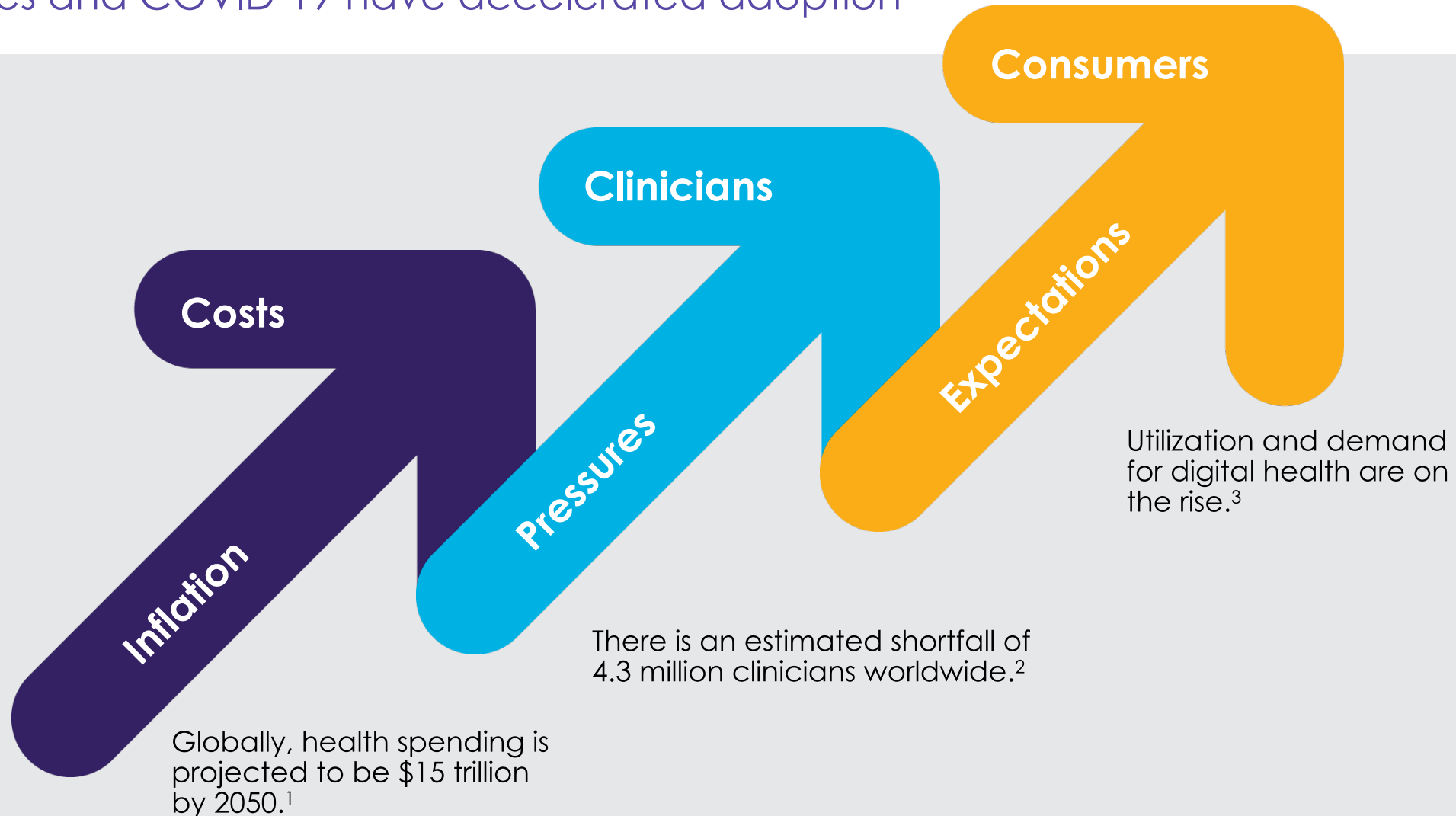
COVID-19 changed the outlook on telehealth services

Consumer

2019:
Telehealth Adoption

11%
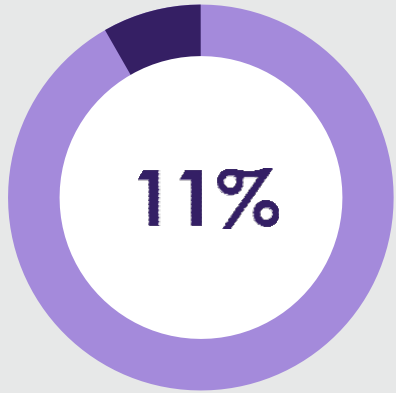
Now:
Interested in using telehealth

76%
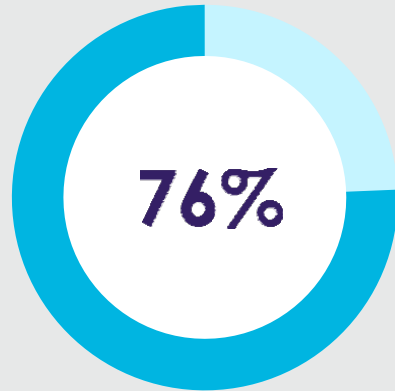
Provider

50-175X
more telehealth visits performed now compared to pre-COVID

57%
Of providers view telehealth more favorably now

64%
Of providers are more comfortable using telehealth

Regulatory

144
new services temporarily approved by CMS

Source: Telehealth: A quarter-trillion-dollar post-COVID-19 reality? McKinsey & Company, May 2020

Teladoc
HEALTH

Solo™
Enterprise virtual care platform

Teladoc Health virtual care delivery architecture

Enabling enterprise virtual care, from the hospital to the home

- **Secure, scalable platform and telehealth devices** supporting broad spectrum of use cases and care settings

- **Seamless integration** with existing IT systems and clinical workflows for quick user adoption and program growth

- **Recognized as Best in KLAS** for Virtual Care Platforms in the "2020 Best in KLAS: Software & Service" report for the third year running

SOLUTIONS

DEVICES

Solo™

SOFTWARE MODULES

MANAGED SERVICE PROVIDER

OPERATING SYSTEM

HL7, FHIR, APIs

INTEROPERABILITY
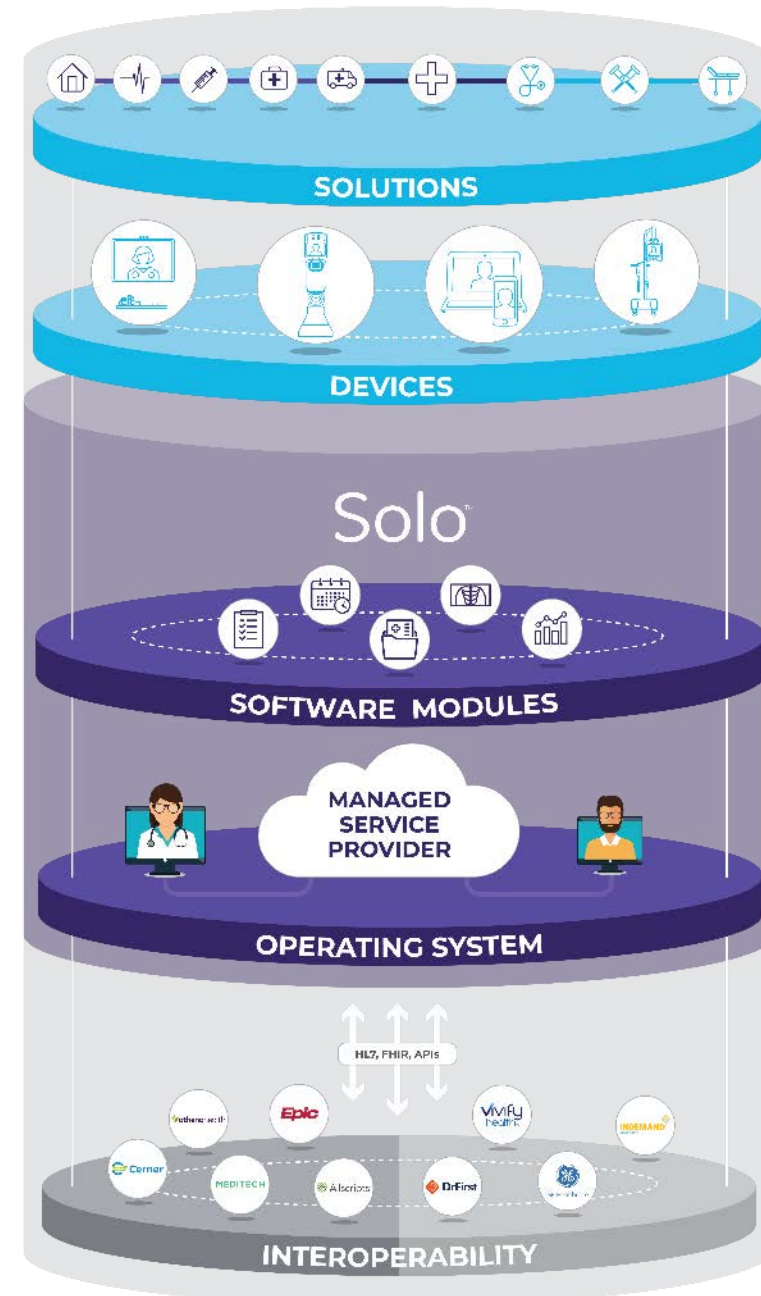
Leverage your care provider network of choice:

- Teladoc Health Medical Group

- Your clinicians

- Optional secondary network

Teladoc HEALTH

Virtual care made easy

Solo™ provides a core set of tools and services for a seamless user experience designed to scale for any use case and thousands of users.

Configurable software
Use Solo as your virtual care foundation to configure capabilities like intake, documentation, scheduling, imaging, or analytics.

Clinical services
Leverage our national provider network to augment your health system's capacity and expertise for virtual care delivery.

Telehealth devices
A full suite of purpose-built telehealth devices is available across a multitude of use cases, environments and budgets. Our open platform also lets you leverage existing third-party device investments.

Managed services
Using a proprietary strategic planning process, we partner with your team to develop a multi-year operational plan and program roadmap aligned with your strategic goals and objectives.

Support
We continue to work with you through 24/7/365 support and proactive monitoring to keep your program running smoothly from day one.*

Highest level of security
Our HITRUST CSF Certification means we meet industry-defined requirements for protecting and securing sensitive healthcare information.

*Dependent upon support tier selected

Enabling Powerful Clinical & Administrative Workflows

Imaging
Intake
Documentation
Scheduling
Analytics

MANAGED NETWORK & SERVICES

ENTERPRISE VIRTUAL CARE PLATFORM

MANAGED NETWORK & SERVICES

Patient Virtual Front Door

Provider Virtual Front Door

A/V Integration
Provider Networks
Wearables & Peripherals
HIT Integrations
Solution Architect & Design
Devices- Yours or Ours
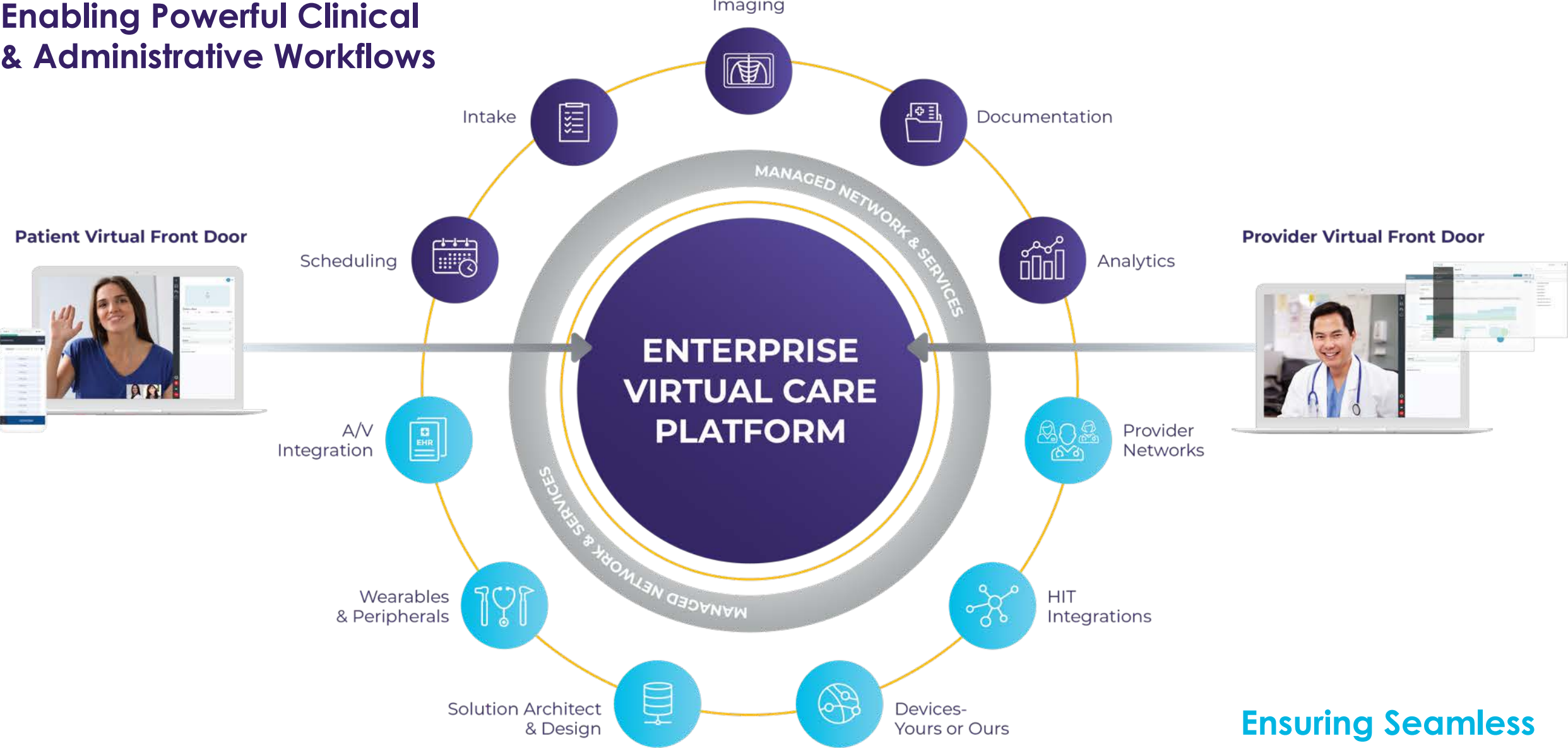
Ensuring Seamless Connectivity & Interoperability

Teladoc HEALTH

Facilitate remote care

Leverage any combination of your own clinicians or provider networks

Virtual Front Door

Patient requests consult

Teladoc Health Call Center

Health System Patient Portal

Web and Mobile

Hybrid Network
Configurable network routing

Your providers

Optional secondary network

Teladoc Health Medical Group

- Specialists and generalists
- Scheduled and unscheduled
- Onsite or online
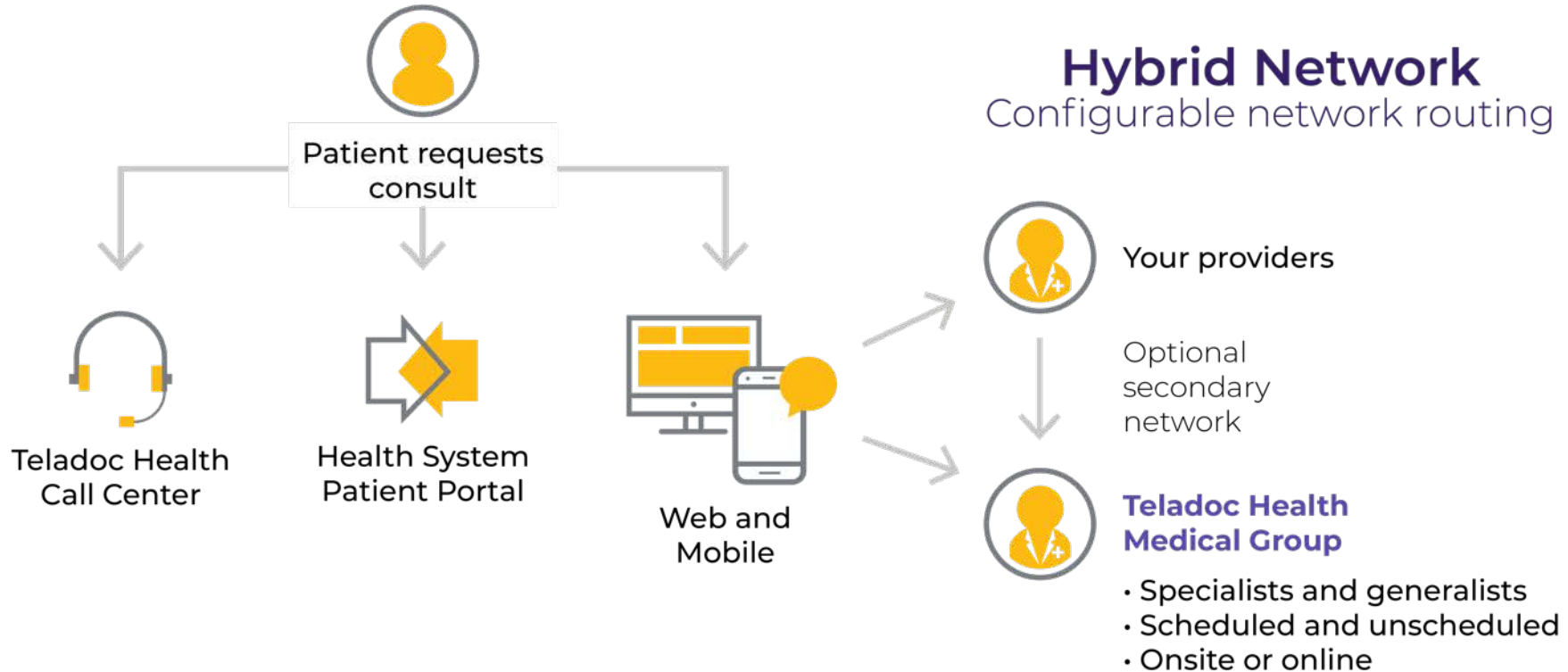
Enable virtual care at scale

As a cloud-based platform, Solo™ delivers a medical-grade video experience over a wide range of connection conditions and across multiple IT infrastructures

Designed to seamlessly integrate with your existing IT systems and clinical workflows for quick user adoption and program growth

- Fully redundant, secure and compliant global platform

- Sophisticated user and data access controls which align with medical privileges and care protocols

- Suite of managed services enable 99+% connection success
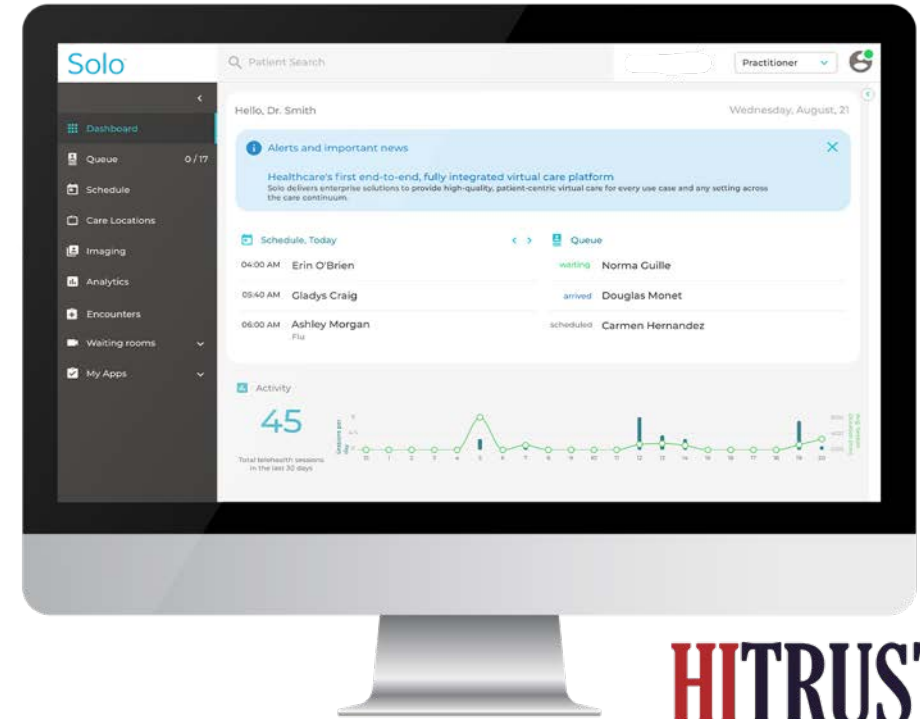
HITRUST CSF Certified

24						SIP Standard
Technical Support & Alerts	Security Framework	Single & Reliable Global Connectivity	Failover & Redundant	Proactive Monitoring	Identity Management	

FEATURES & CAPABILITIES

Solo™

- User interface for seamless virtual visits
- Personalized user dashboard to manage all virtual care interactions
- Solutions available for small practices to enterprise health systems
- SSO with roles and user access controls
- Analytics portal & data sharing service
- End-to-end care coordination with configurable user workflows
- Administrative view for easy program and user management
- Virtualized patient intake with configurable workflows
- Patient-centric architecture
- Browser-based — available on web, desktop, and any mobile device
- EMR interoperability
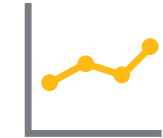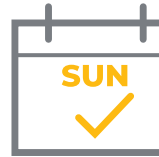
SUN

Teladoc
HEALTH

USER DASHBOARD

Putting you in control of your virtual care experience

Built to meet the unique preferences of every user, role, and clinical workflow, the user dashboard brings together all the components to manage your entire virtual care practice — or programs — in a single dashboard.

Integrated software modules to facilitate any use case

New feature notifications, keeping you and your patients informed and on schedule

Configurable settings for better management and simple administration
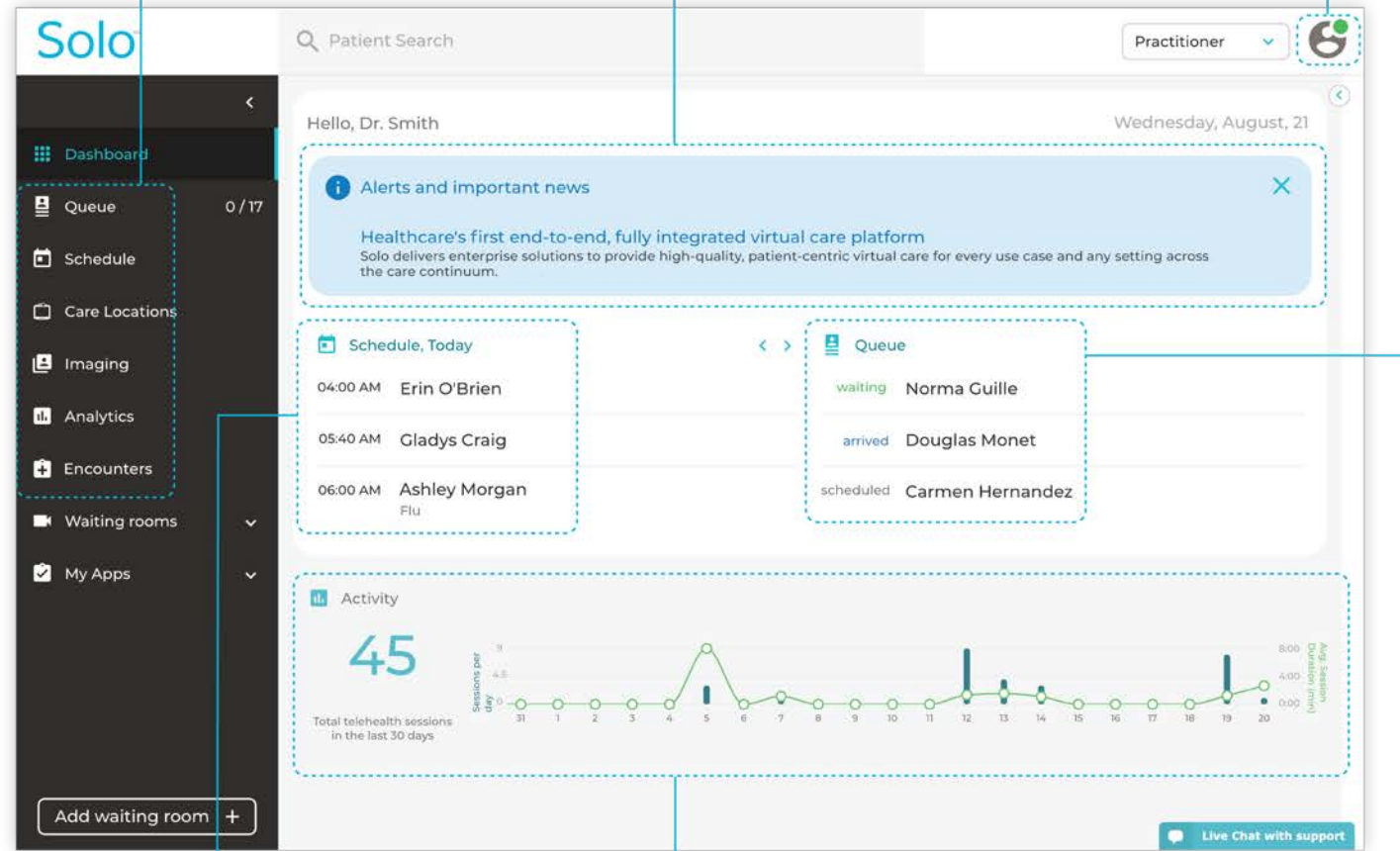
Daily snapshot to see your appointments, patient statuses, and events at a glance

Activity data gives users a glimpse of work patterns and habits

A patient queue for a prioritized view of patients with filter capabilities

Designed to mirror the way you work, not change it

Our configurable software modules enable clinicians to view the patient's continuous care journey, rather than by each episode of care — all on a single interface.

Close workflow gaps around patient intake, scheduling, documentation, image access, and analytics to create a solution that meets your unique needs.

Smart Notes

Coordinator

Imaging

Intake

Solo™

Analytics

Enabling Powerful Clinical & Administrative Workflows

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The gateway to virtual care interactions

Teladoc Health Intake

Virtualize your patient check-in and intake process across any device for the same paperless experience for every patient, regardless of whether they are in-clinic or online.

70% reduction in waiting room time
for one health system†

†Based on customer data
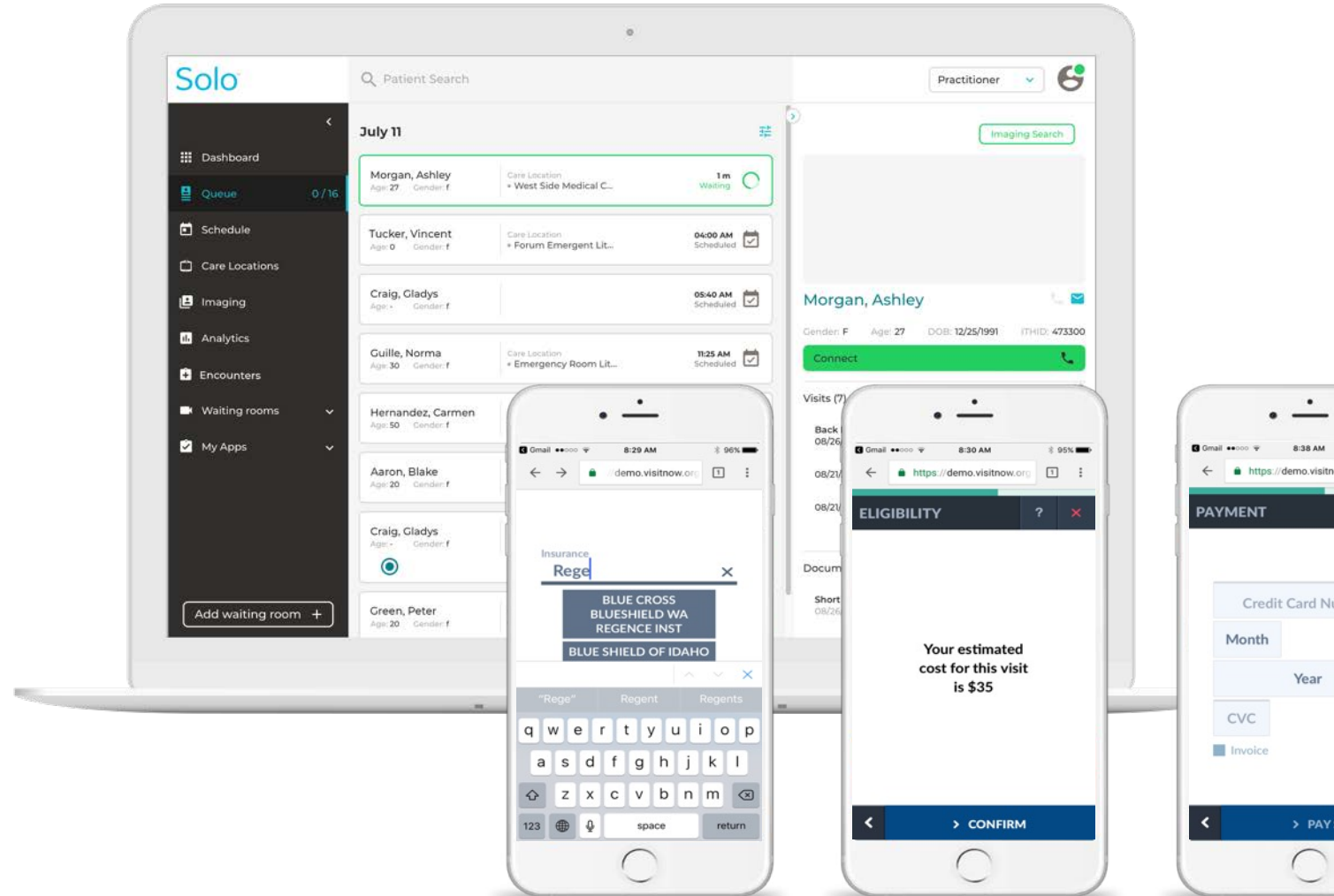
Teladoc HEALTH

Facility-based telehealth made easy

Teladoc Health Coordinator

See more patients and easily coordinate care between care locations and remote providers with communication tools seamlessly integrated into workflows.
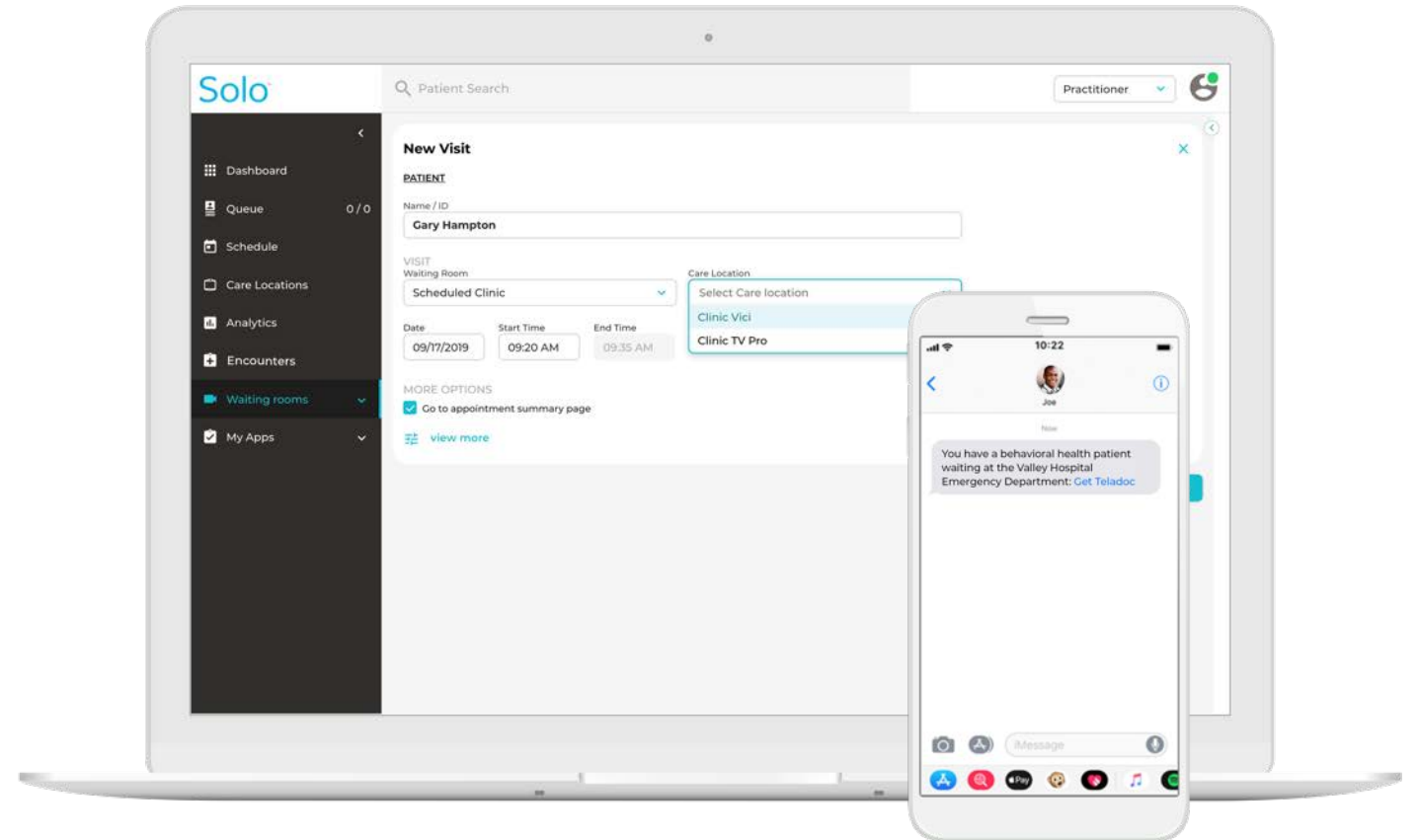
Zero-footprint, diagnostic-quality enterprise viewer

Teladoc Health Imaging

Healthcare's most scalable and reliable enterprise viewing platform, used with any telehealth workflow. Image files never leave the member site network, ensuring the highest level of security.

100% diagnostic image quality
100% of the time[1].

FDA 510(k) Class II cleared[2]
for web, mobile and all modalities Including mammography[3]
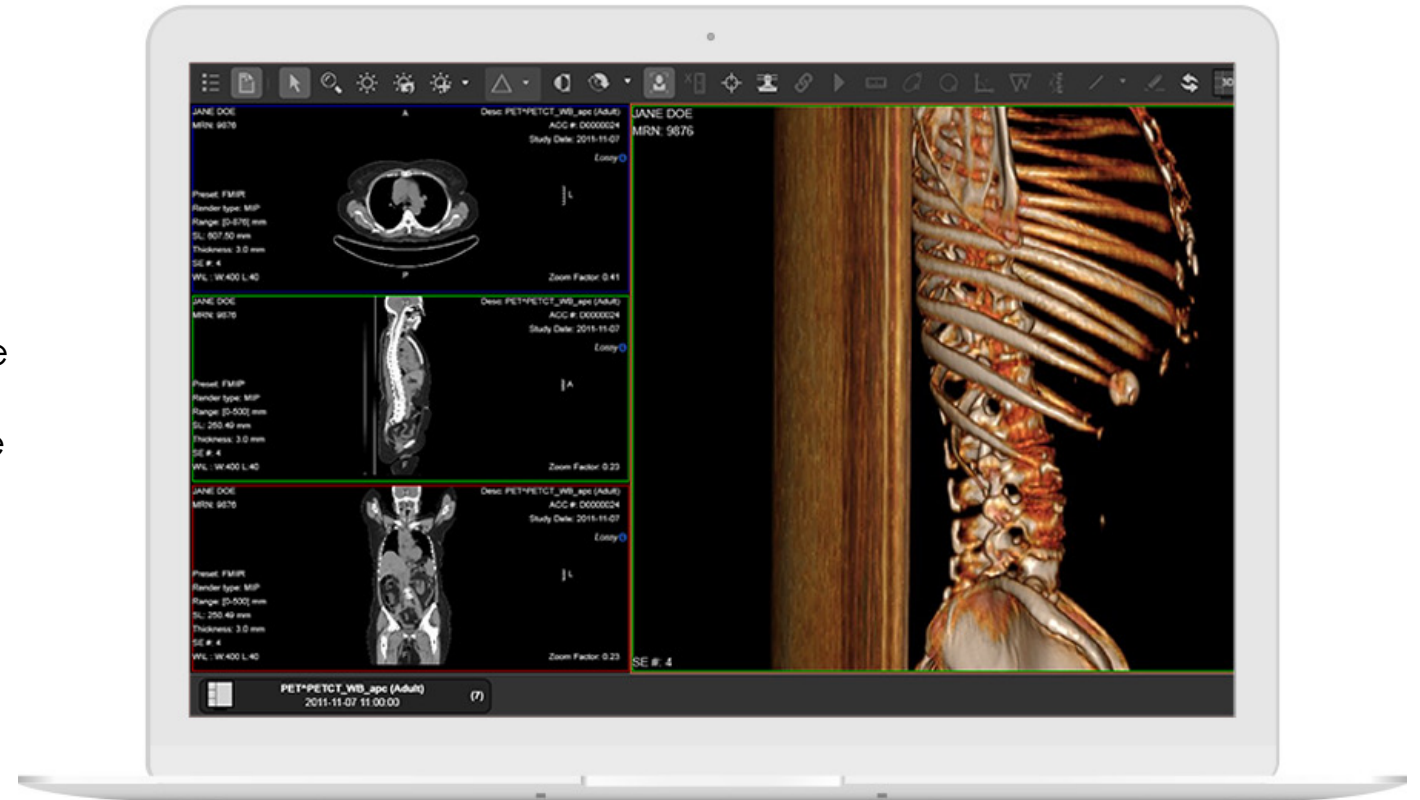
[1]Unless source images are saved in a lossy compressed format
[2]510(k) Class II cleared applies to manufacturer Client Outlook, Inc.
[3]Other global certifications available: mammography viewing requires 5mp monitor: mobile usage for mammography is for reference and referral only

SOFTWARE MODULES

Seamlessly document your telehealth consults from anywhere

Teladoc Health Smart Notes

Overcome barriers to documenting telehealth consults with a zero-footprint tool integrated across your system. Create a bridge with your hospital's EHR system, ensuring patient centricity across the care continuum.

EHR integration
Connect EHRs and unaffiliated care locations to capture core patient data
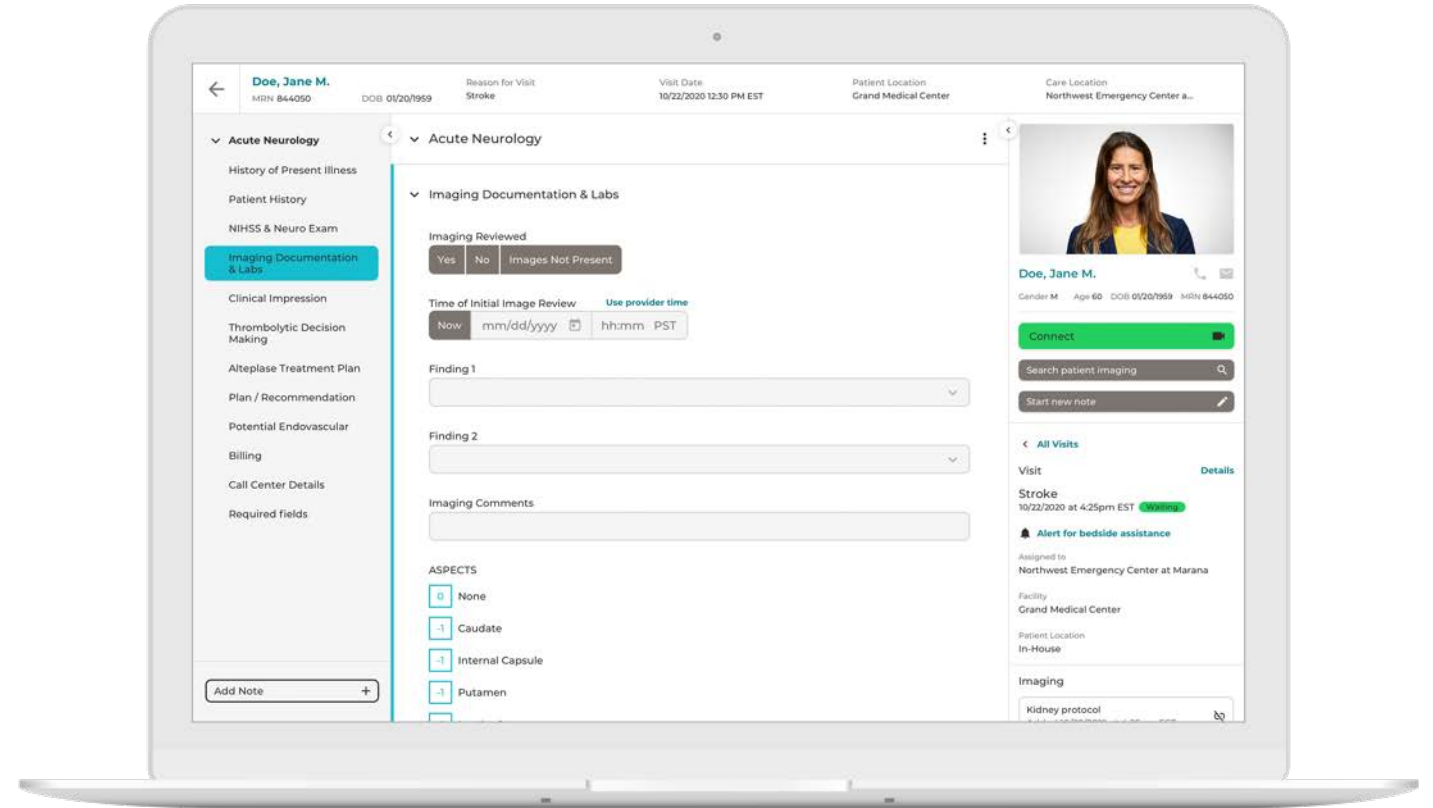
SOFTWARE MODULES

Data to help you make better decisions

Teladoc Health Analytics

Drive operational improvements, clinical outcomes, and better financial performance for your telehealth program. Access real-time data through our robust, self-service portal or your own data warehouse to make the right decisions at the right time.
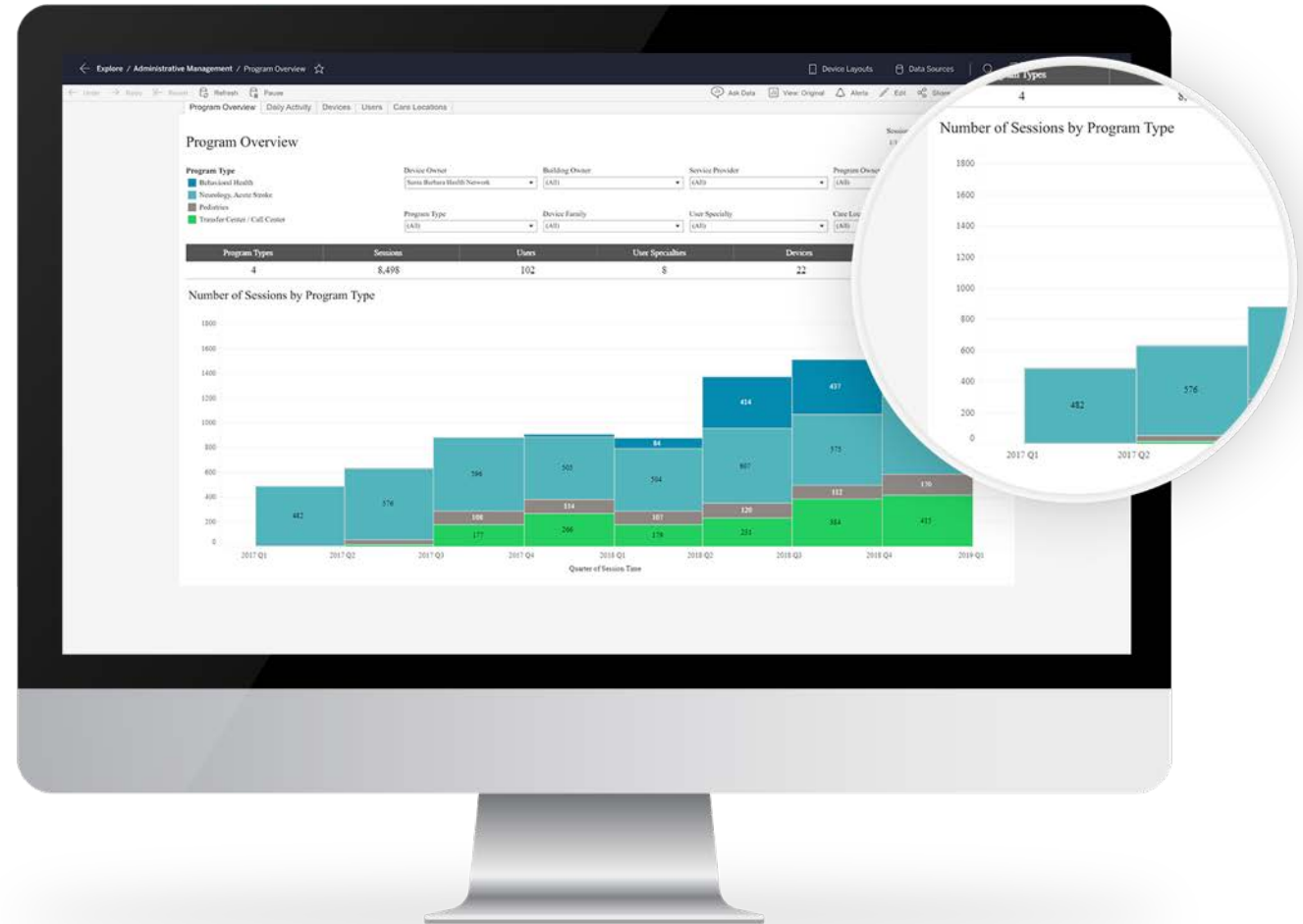
CONSULT REQUEST

Virtual care on-demand

Enable your patients and providers to conveniently request on-demand telehealth consults and virtual services for any clinical use case, ensuring timely access and quality outcomes.

Embed into workflows
Build efficiencies into your workflow by ensuring the patient is connected to the right provider by bringing them directly into your virtual care process

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Systems integration and interoperability

Solo™ is the backbone to delivering seamless care to any patient without sacrificing quality of care continuity.

Designed to integrate with your virtual care delivery framework for quick user adoption and program growth.

Integrated healthcare solution
## Optimized for EHR interoperability

EHR

Billing/Claims
Real Time Eligibility
Single Sign On
Context Aware Linking
Medical Records

Epic
App Orchard
Cerner
Allscripts
MEDITECH
NEXTGEN HEALTHCARE
athenahealth
eClinicalWorks

CONNECT EMBEDDED

Embed robust video capabilities into your existing applications

Simplify your daily routines using Solo's superior web-based audio/video experience into your EHR or other applications for a reliable, straightforward telehealth experience — whether you're the patient or the provider.

Allow users to schedule appointments and easily launch a virtual visit for reliable, high-quality virtual care.

1. Patients will schedule and create virtual appointments within your EHR.

2. When a patient logs into their portal, they are able to launch a video visit, which will then take the patient into a virtual waiting room.
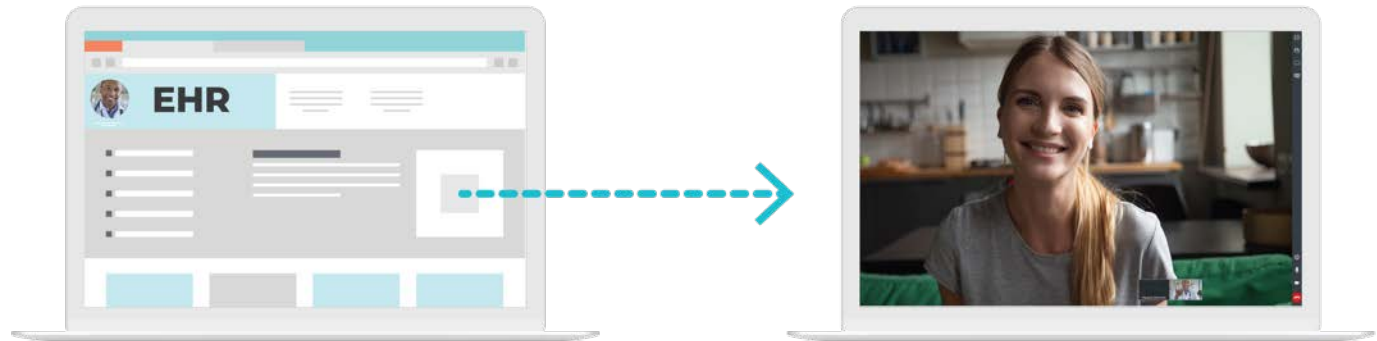
3. The provider will log into the EHR and find the patient record. The provider can click on the link for the session and it will launch Solo.

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Architected for easy data exchange

Interoperability extends into interfacing with third-party applications into one place with APIs, HL7 integration, scheduling, eligibility confirmation, e-prescriptions, patient surveys, payments and digital signatures.

# Telehealth Devices

Powered by Solo™

Teladoc Health
Viewpoint

Easy to download and scale

Available as downloadable software for existing devices or a preinstalled, turnkey solution for Windows and iOS tablets

Device-agnostic so hospitals can load the software onto a tablet, laptop or desktop computer

Improve patient satisfaction with the convenience to access your care at home
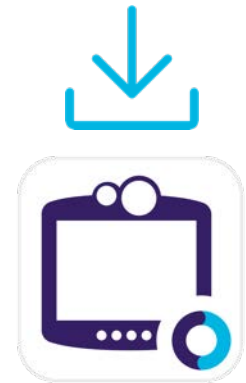
Compatible with Windows 8.1, or 10, or iOS 10 operating systems

Teladoc Health
TV Pro & TV Pro+

Transform any HDMI-enabled TV or monitor into a world-class telehealth solution

Easily assembled and fully functional in minutes

Intuitive provider patient experience that mimics in-person care

Leverage existing HDMI-enabled TVs or monitors to create telehealth endpoints

TV Pro+

TV Pro/Pro+ include high-performance pan-tilt-zoom camera with 12x optical and 3x digital zoom for close examination

TV Pro

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Teladoc Health
Vici

Access to specialists in your clinic when you need them

HD pan-tilt-zoom camera — 36x effective zoom with privacy mode

120-degree tilt range

Noise and echo cancelling speaker and microphone with volume adjustment

Locking storage drawer

Integrated battery/charger can power the system for more than five hours in session

41

Teladoc Health
Mini

A high-quality, compact device for exam rooms and clinics

Touchscreen and articulating head for ease of use

One high-definition camera with 19x magnification for focus in smaller environments

Two-speaker system optimized for an exam room or clinic facility

Peripheral ready with two USB ports

Secure storage for peripherals*

Lightweight and small footprint for easy maneuvering and storage

Fixed height, optimized for comfortable consult experience

Teladoc Health
Mini Tabletop

A compact, lightweight and interactive device that can be effortlessly placed on a desk or working table as a multi-functional resource

Touchscreen and articulating head for ease of use

One high-definition camera with 19x magnification for focus in smaller environments

Peripheral ready with two USB ports

Two-speaker system optimized for an exam room or clinic environment

43

Teladoc Health
Mini Wall Mount

Mimic the same direct and intuitive provider-to-patient interaction in clinics or small hospital rooms

Touchscreen and articulating head for ease of use

One high-definition camera with 19x magnification for focus in smaller environments

Two-speaker system optimized for clinics or small hospital rooms

Teladoc Health
Xpress & Xpress Cart*

A portable device bringing care to more locations

*Xpress with cart accessory

Head tilt makes it easy to view patients in beds or standing, and to adjust through Xpress Viewfinder

Quick release for increased flexibility with Xpress

Ergonomic handle

Slim footprint integrates better for patient side care situations and workflows

Viewfinder for easy EMT collaboration with remote specialist

Large wheelbase to reduce tip hazards

Display reduces glare allowing for use outside

45
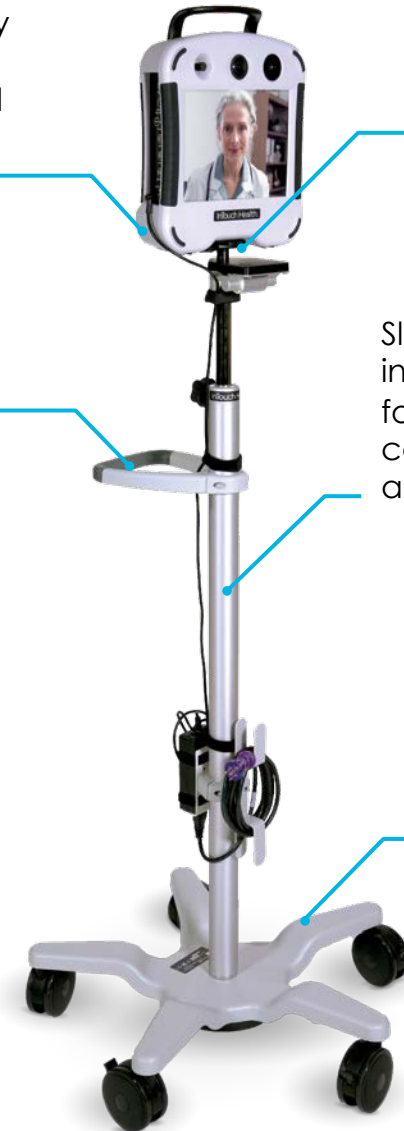
Teladoc Health
Lite

Designed to make virtual visits feel more natural

Optional thermal camera* to identify temperature delta on a patient

Intuitive touch screen interface

4-speaker audio system for clear dialogue

Port panel with high-speed input and outputs

Closable storage compartment for secure peripheral storage

Compact, maneuverable design that fits below a hospital bed

*Indications for use: The Teladoc Health Thermal Camera is intended to view, measure, and record heat patterns and variations. It is intended for use as adjunctive diagnostic imaging for thermally significant indications stemming from heat emitted from the human body. The significance of these thermal patterns and variations is determined by professional investigation. This device is intended for use by qualified technical personnel trained in its use. Clinical judgment and experience are required to review and interpret the information transmitted. The InTouch Thermal Camera is only for use in addition to other medical devices (i.e. Thermometer, Ultrasound, Mammography). It does not provide any absolute measurement of temperature and should not be used for sole screening or diagnosis for any disease or condition.

Warning: The Teladoc Health Thermal Camera should not be used as the sole device to diagnose or screen for breast cancer or any other condition. The InTouch Thermal Camera should not be used in place of mammography and is only for use in addition to other diagnostic or screening devices. Incorrect use of the InTouch Thermal Camera carries the risks of a delayed or missed diagnosis, or unnecessary additional tests
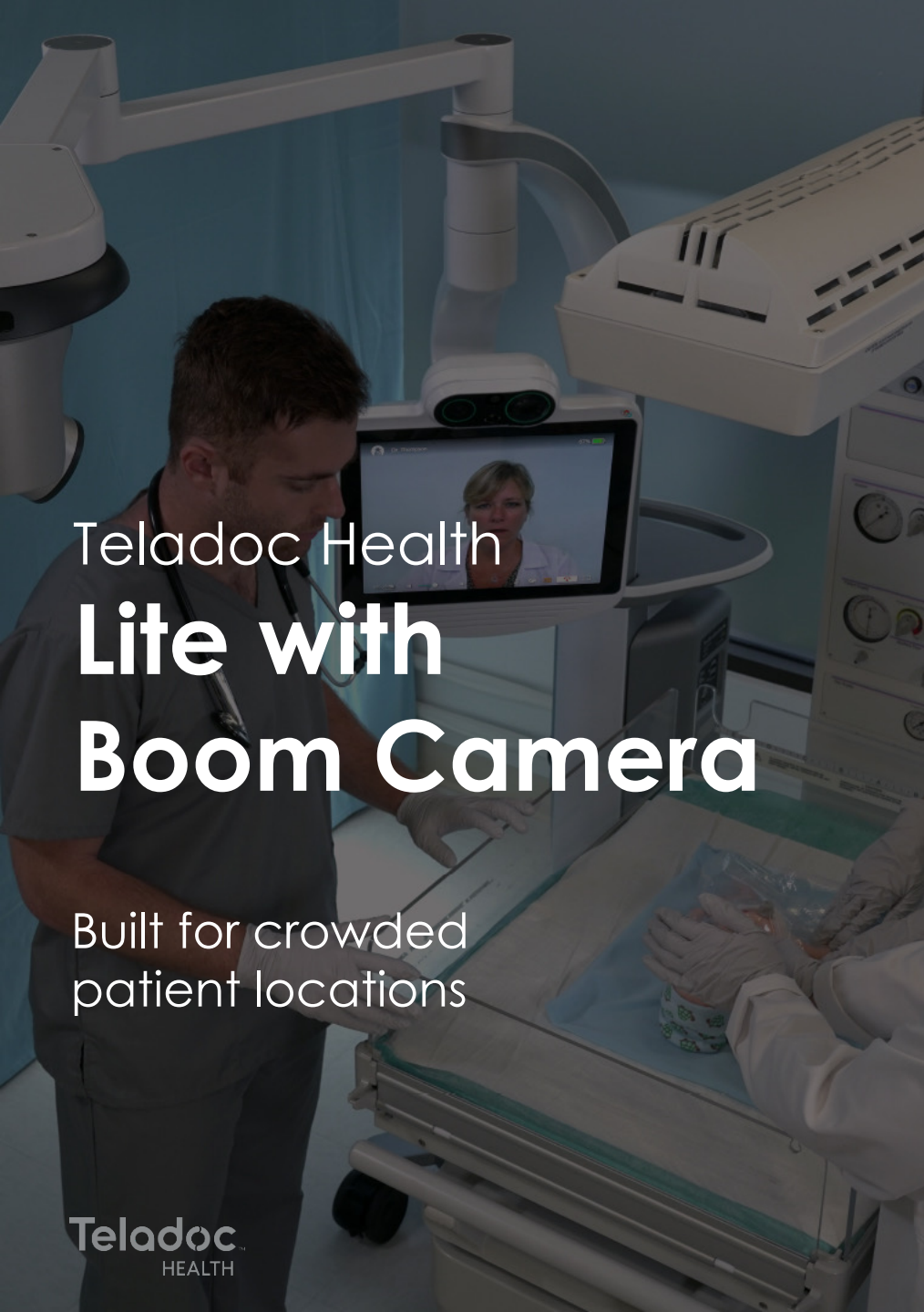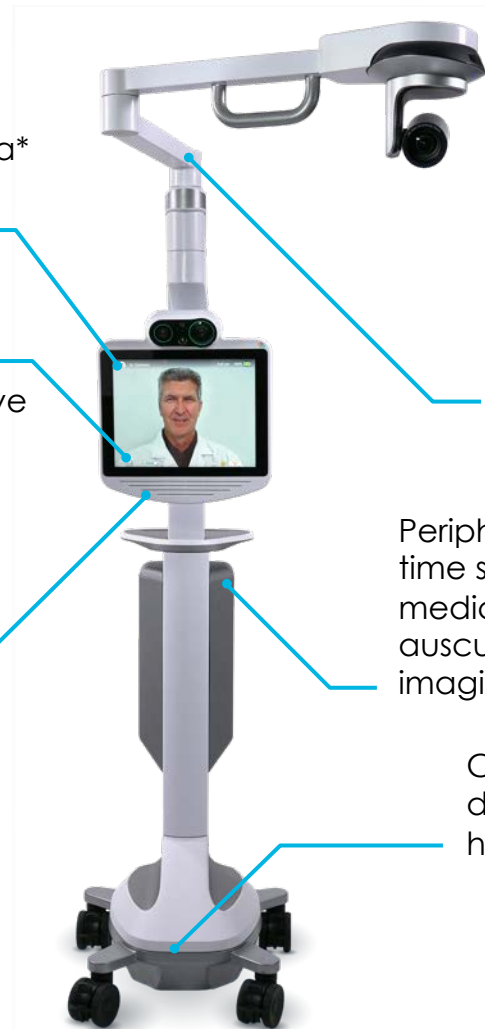
Teladoc Health
Lite with Boom Camera

Built for crowded patient locations

Optional thermal camera* to identify temperature delta on a patient

Lite with Boom Camera enables a better vantage point in crowded patient locations and precise patient examination
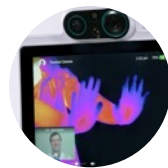
Enhanced user experience, with intuitive touch screen interface

Peripheral integration for real-time streaming of valuable medical data from live auscultation and HD medical imaging equipment

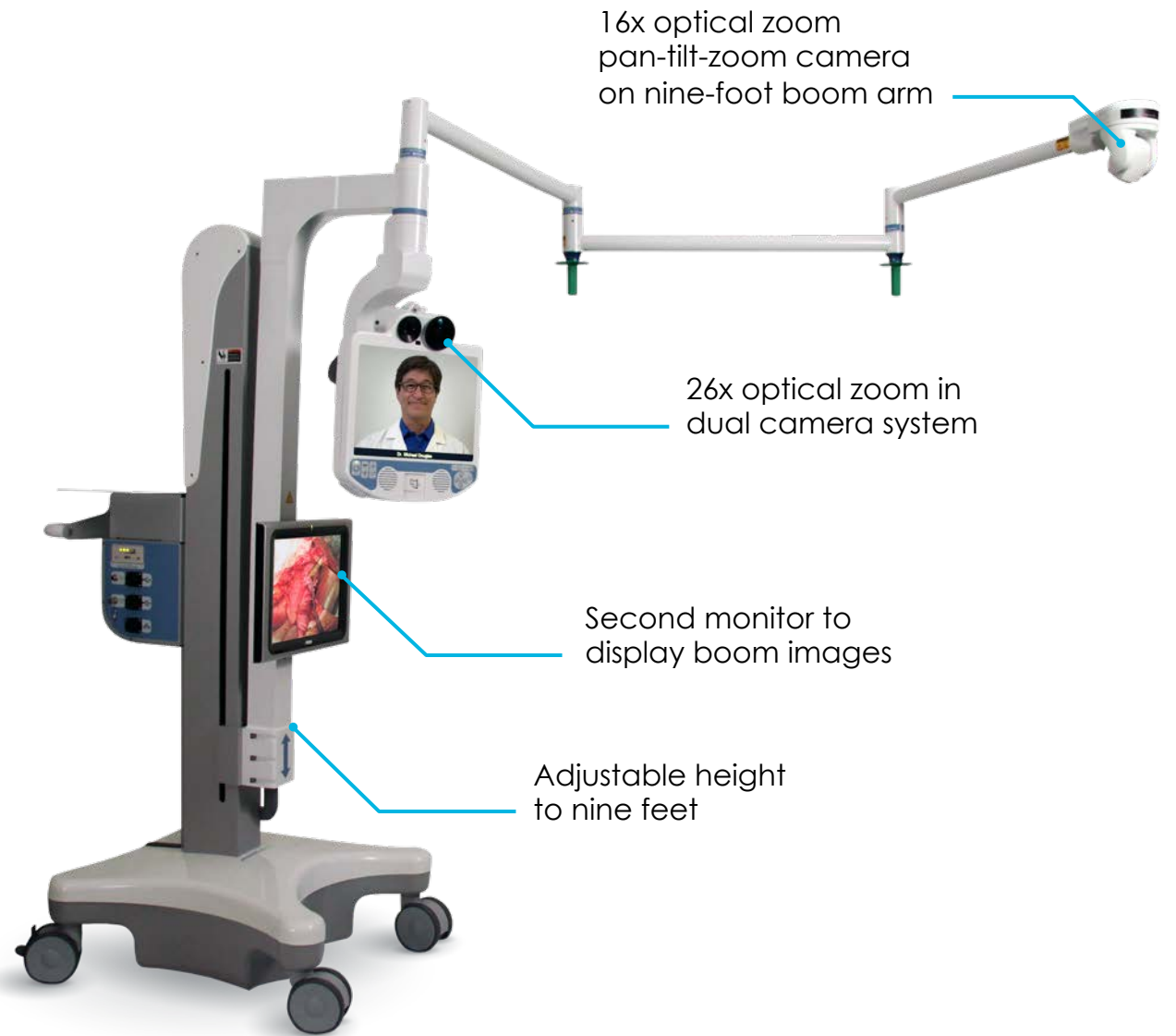Built on a platform designed to support additional software module updates and capabilities

Compact, maneuverable design that fits below a hospital bed

*Indications for use: The InTouch Thermal Camera is intended to view, measure, and record heat patterns and variations. It is intended for use as adjunctive diagnostic imaging for thermally significant indications stemming from heat emitted from the human body. The significance of these thermal patterns and variations is determined by professional investigation. This device is intended for use by qualified technical personnel trained in its use. Clinical judgment and experience are required to review and interpret the information transmitted. The InTouch Thermal Camera is only for use in addition to other medical devices (i.e. Thermometer, Ultrasound, Mammography). It does not provide any absolute measurement of temperature and should not be used for sole screening or diagnosis for any disease or condition.

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Teladoc Health
Vantage

A cost-effective solution for procedure collaboration and tele-mentoring

16x optical zoom pan-tilt-zoom camera on nine-foot boom arm

26x optical zoom in dual camera system

Second monitor to display boom images

Adjustable height to nine feet

Teladoc Health
Vita

Driven to deliver world-class patient care

Remote controlled pan-tilt-zoom head system
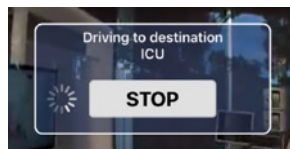
Built in stethoscope, privacy headset, ports for peripherals

Obstacle avoidance

Smart charging with self-docking

Self-drive to defined destinations for remote clinician autonomy

Driving to destination ICU
STOP

	webRTC	Viewpoint Software & Viewpoint Tablet	TV, TV Pro & TV Pro+	Care Station & Integrated Console	Viewpoint Cart	Mini†	Xpress & Xpress Cart*	Lite	Lite with Boom Camera	Vantage	Vita
Areas of care	· Home	· Clinic/office · Hospital	· Clinic/office · Hospital	· Worksite · Clinic/office	· Clinic/office · Hospital	· Clinic/office · Hospital	· Ambulance · Hospital	· ED · Hospital	· ED · Hospital · NICU	· ED · Hospital · ICU	· ED · Hospital · ICU
Key features	· Patients own device · Dedicated laptop or tablet	· Bring your own device · Easy deployment	· Leverage existing technology · Ideal for multiple room deployment	· Self-service capable · Full suite of integrated peripherals	· Minimal footprint · Simple to transport and store	· Minimal footprint · Immersive design	· Mobility and portability · Mountable · Transport ready	· Top-of-the-line audio/video · Immersive design	· Extendable boom-arm ideal for views from above	· Extendable boom-arm ideal for views from above	· Fully autonomous · Allows user to be in command of their presence
Ideal uses	· Direct-to-consumer · Direct-to-patient	· Provider-to-provider · Nursing · General care	· Specialty follow-up · Behavioral health	· Convenient care	· Infectious disease · General medicine · Outpatient clinics · Primary care · Triage	· Behavioral health · Specialty care	· Mobile stroke · Transport	· Stroke · Behavioral health · Emergency medicine	· Neonatology · Surgical mentoring	· Neonatology · Surgical mentoring	· Patient rounding · Critical care · Hospitalist

* Xpress with cart accessory
† Mini variants: Standard Cart, Tabletop, Wall Mount

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Network configuration and optimization service

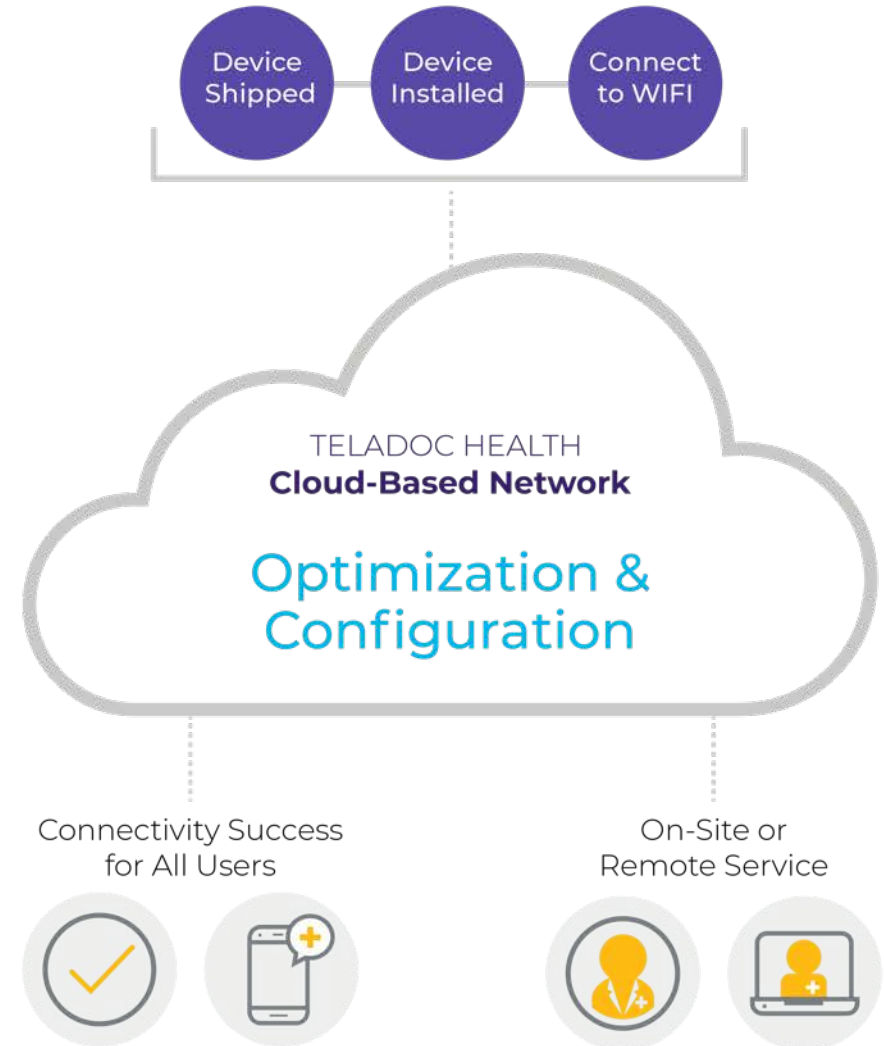## The process is simple, the implementation smooth, and the satisfaction guaranteed

Successful outcomes require optimal network connections.

With over 15 years experience and in more than 2,000 healthcare locations, Teladoc Health has the expertise to build or grow your telehealth network.

Assessments include:

- Ensure your telehealth solution conforms to Teladoc Health Network Specifications
- Bandwidth utilization, latency, jitter and packet loss
- Environmental interference and wireless coverage in care area
- Local network traversal to the InTouch cloud

We partner with you to not only meet your standards for security, reliability and stability, but exceed them.

Device Shipped

Device Installed

Connect to WIFI

TELADOC HEALTH
Cloud-Based Network

Optimization & Configuration

Connectivity Success for All Users

On-Site or Remote Service

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Thank you

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APPENDIX

Solo Pricing Overview

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Enabling whole-person, enterprise virtual care

Teladoc Health delivers whole-person care that spans every stage of the health journey.

Solo

- Consumer Care
- High-Acuity Care
- Continuing Care
- Chronic Care

Solo **Basic**

Outpatient Visits

Web-based user license that addresses the ever-growing need to perform scheduled visits with patients on their own devices, wherever they are.

Provides access to:

- Base audio/video platform

- Core features and capabilities to perform scheduled follow-up visits, such as waiting rooms, scheduling and patient check-in

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Solo **Pro**

Outpatient & Inpatient Visits

Delivers the flexibility of Solo Basic along with the ability to connect to telehealth devices.

Provides access to:

- Base audio/video platform

- Web & Desktop access

- Core capabilities include Intake, Consult Request, and Analytics

Solo **Premium**

Care across the continuum

All-inclusive user license that enables users with all the clinical workflow and administrative tools to deliver whole-person virtual care.

Provides access to:

- Base audio/video platform

- Web & Desktop access

- Connect to telehealth devices

- All capabilities, including Intake, Consult Request, Smart Notes, Imaging, and Analytics

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Solo License Framework

Solo Basic
$19 per user

Solo Pro
$29 per user

Solo Premium
$69 per user

Web-only Access
(Intake, Consult Request, Analytics, Web-to-Web)

Web Access
(Intake, Consult Request, Analytics, Web-to-Web)

Web Access
(Intake, Consult Request, Analytics, Web-to-Web)

Device Access

Device Access

Smart Notes + Imaging

Multi-Org Enablement

Solo with Teams

Collaboration across the continuum

Integrating Solo with Microsoft Teams creates a transformative virtual care experience that elevates clinical collaboration for seamless, easy, high-quality care.

Promotes:

- Enhanced clinician user experience

- Enterprise-wide authentication

- Greater efficiency

- Improved consumer experience

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Virtual care across the continuum

Designed to scale and support any clinical workflow needs

	Solo Basic	Solo Pro	Solo Premium
	Basic Healthcare Visits Outpatient Visits	Simple Healthcare Visits Outpatient and Inpatient Visits	Simple and Complex Visits Everything Across the Continuum
Use Cases			
Consumer Care			**X + Consumer Module**
Employee Benefits			**X + EBS Module**
Convenient Care*		X	X
Outpatient Care+	X	X	X
Emergent Care*		X	X
Inpatient ICU*		X	X
Inpatient Care*		X	X
Virtual Operating Room*		X	X
Integrations			
Microsoft Teams** (requires MSFT 365 license)	X	X	X
HL7 EMR uni/bi-directional	X	X	X

*Require Care Locations via telehealth device
**Not available with Virtual Operating Room
+EMR Embedded options also available

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Features & Capabilities

Platform Interfaces Available	Solo Basic	Solo Pro	Solo Premium
	Web-only Access	Web & Device Access	Web & Device Access
Services			
Implementation	X	X	X
User Support	X	X	X
Interoperability	X + SOW	X + SOW	X + SOW
Basic Features			
Screen Sharing	X	X	X
Calendaring/Scheduling	X	X	X
Notifications	X	X	X
Advanced Features			
Analytics (available upon request)	X	X	X
Intake, Check-in, Consult Request	X	X	X
Device Access			
Web Viewpoint (includes Friends & Family)	X	X	X
Viewpoint Software		X	X
Teladoc Health Devices (TV, Mini, Lite, etc.)		X	X
Workflow Tools			
Solo with Microsoft Teams Integration	X	X	X
Consumer Module	X	X	X
Imaging Access			X + Installation
Smart Notes Documentation			X
Multi-Org Enablement			X