Support that performs for your patients and practice



The EUFLEXXA Solution Center is an online hub designed to streamline coverage verification and access to patient support.

## 700,000+ completed benefits investigations<sup>1</sup>

Assisting physicians for over 11 years and counting<sup>1</sup>

#### LOOK INSIDE FOR ENHANCED FEATURES

The Solution Center is brought to you by EUFLEXXA

**#** prescribed HA<sup>2</sup>

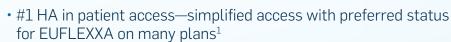
HA in patient access<sup>1</sup> Simplified access with preferred status for EUFLEXXA on many plans



## KEEP YOUR PATIENTS AND PRACTICE IN SYNC

The process for verifying insurance coverage and managing benefits can be complicated. The Solution Center was developed with physicians' offices in mind, to assist with the process and help you and your office get the answers you're looking for.

#### Let us help you navigate the coverage landscape\*<sup>†</sup>



- Denial rate of less than  $1\%^{\ddagger}$ 



#### Don't let Benefits Investigations (BI) be a burden\*†

BIs are completed in 24 hours or less



#### We connect your patients with support programs

- Give patients the option to join in the text-based support program
- Eligibility for the Patient Direct cash program is initiated upon BI completion

#### **Enhanced Features**



#### Put prior authorizations on the fast track

Prior authorizations can be completed for your review and approval to expedite the process

#### **Dedicated support for retreating patients**

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Access a dashboard dedicated to your patients' retreatment. Here, you can review and reinvestigate patient benefits for another injection series with the click of a button. Personalized Injection-reminder postcards can also be sent to patients who may be eligible for retreatment.



#### Get the information you need

Customizable webinars and live training are available to assist with portal utilization, local coverage changes, and medical and pharmacy benefits

 \*The Solution Center will respond to each fax submission within 24 hours, notifying you of a patient's coverage via the Benefits Investigations Report.
† The EUFLEXXA Solution Center does not file claims or appeal claims, and cannot guarantee that you will be successful in obtaining reimbursement. Third-party payment for medical products and services is affected by numerous factors, none of which can be anticipated or resolved by the Solution Center.
‡ The rate of refusal by an insurance company to honor a request to pay for healthcare services.

# THE DASHBOARD PUTS ACCESS TO INFORMATION AT YOUR FINGERTIPS

Let the Solution Center dashboard make the connections necessary to find out where your patient stands.



Get information on precertification, appeals, and denials

The Solution Center also provides details such as policy mandates and appropriate documents for providers to complete should additional steps be necessary.

### Retreatment reminder postcards

Personalized Injection-reminder postcards, with office contact information, sent to patients who may be eligible for retreatment.



To learn more and enroll in the Solution Center, go to www.euflexxaonline.com



## SEE HOW THE SOLUTION CENTER CAN HELP YOUR OFFICE

#### **Enroll in the Solution Center today!**

It only takes a few minutes to register your practice.

VISIT EUFLEXXAONLINE.COM CALL 1-866-EUFLEX1 (1-866-383-5391) to speak with a live representative

FAX 1-866-EUFLEX2 (1-866-383-5392)

An email confirmation from no-reply@cmcopilot.com will be sent to your designated email within 20 minutes of enrollment completion to verify your account information.

You will also receive a phone call to confirm enrollment and a temporary password.

#### GET IN CONTACT WITH A EUFLEXXA REPRESENTATIVE

On the EUFLEXXA website, you can request to speak with a representative to get a Solution Center demonstration and more information about pricing and patient resources

**REFERENCES: 1.** Data on file. Ferring Pharmaceuticals Inc. **2.** IQVIA claims data based on unique patients (July 2020).



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